



**3RD INTERNATIONAL
CONGRESS FOR ALL
MEDIATIONS**



**#MEDIATIONS2025
12-14 MARS 2025
ANGERS - FRANCE**

La médiation, un espace de dialogue indispensable pour des sociétés en tension

GENERAL SALES & TERMS
INTERNATIONAL CONGRESS ON ALL MEDIATIONS 2025
CENTRE DE CONGRES D'ANGERS

-
12 MARS 2025 – 14 MARS 2025

Angers Loire Tourisme Expo Congrès (ALTEC), a local public limited company with share capital of €1,500,000, headquartered at 7 Place Kennedy, BP 15157, 49051 Angers cedex 02, registered in the Commercial Register under number 830 955 068 (hereinafter referred to as the "Organizer" or "Destination Angers") is responsible for hosting, designing, creating, organizing and running congresses, trade shows, seminars and events at the heart of the Angers convention center.

As part of this activity, Destination Angers will host and organize the 3rd international congress for all mediations in 2025 (hereinafter referred to as the "Mediations 2025" or the "Event"), which will take place at the Angers Convention Centre from March 12, 2025 to March 14, 2025, under the conditions set out in Article 1 below.

All participation in the Event requires prior registration with the Organizer.

The purpose of these general conditions of participation (hereinafter the "General Conditions of Sale") is to determine the terms and conditions of registration for any person wishing to participate in the Event (hereinafter the "Participant (s)") and thus benefit from the various services offered throughout the duration of the Event.

It is specified that a structure (hereinafter the "Structure"), a legal entity, may reserve several passes (hereinafter the "Passes") for distribution to named persons of its choice (hereinafter the "Beneficiaries").

It is also specified that any request to participate in the Event implies acceptance of the General Terms and Conditions of Sale.

The General Terms and Conditions of Sale take precedence over any other general or special conditions not expressly accepted by the Organizer.

They are written in French in their original version, which alone is authentic and prevails over any other version.

The Organizer reserves the right to modify the General Terms and Conditions of Sale at any time, in whole or in part.

The conditions applicable are those in force on the date of registration for the Event by the Participant or the Structure, in accordance with the terms defined below.

1) Event Organization

the 3rd international congress for all mediations is organized by Destination Angers & and co-organized by the Association des Médiateurs des Collectivités Territoriales.

It is hereby specified that the management of registrations for the Event has been assigned to Destination Angers.

The organizers and co-organizers shall determine by mutual agreement how the 3rd international congress for all mediations is to be held, in particular with regard to its location, duration, opening and closing times, registration fees and additional services, online registration date and closing date.

To this end, they establish the nomenclature of products and services presented (if necessary) and determine the profile and category of participants admitted to attend or visit during the congress

2) Request to participate in the 3rd international congress for all mediations

All requests to participate in the Event must be submitted via the online form made available on the Event website <https://www.mediationscongress.org/> (hereinafter the "Website").

This form can also be accessed via the following link:

The Participant may register individually (hereinafter " Individual Registration ") under the conditions defined in article 2.1 below.

The Structure may reserve several passes (hereinafter " Pass Reservation ") under the conditions defined in article 2.2 below.

It is specified that no entry to the Event will be authorized without prior registration on the Website in accordance with the terms and conditions set out below.

2.1. Individual registration

The Participant can proceed to his Individual Registration by filling in the following compulsory information:

- Job title
- Address
- Telephone number
- Company details (if necessary);
- The attendance of one or more accompanying persons.

If the Participant benefits from a promotional code to register for the Event, he/she can enter it on the registration form by clicking on the "I have received a promotional code" tab accessible on the form's contact details page: <https://>

Each registration is subject to prior validation by the Organizer. Once the registration has been validated by the Organizer, the Participant will receive a confirmation e-mail at the e-mail address provided, together with the corresponding invoice and badge for access to the Event, in dematerialized format.

- The Organizer may refuse any application for participation that does not comply with the conditions defined herein, in particular due to an expired certificate of schooling or lack of prior payment.
- In the event of refusal, the Participant will be notified of the reason for the refusal in writing, to the e-mail address provided, and will be reimbursed for any registration fees paid. Reasons for refusal are as follows:
 - To register as a student and not have a valid student card or be over the authorized age (under 28).
 - Registration not paid before arrival at the congress

2.2. Pass booking through your company/association/unions

The Structure can purchase 3-day or 1-day Passes in order to distribute them :

- to its employees ;
- its customers or professional suppliers ;
- or to any other type of participant, including trainees, subcontractors or retired staff.

To make this reservation, the Organization must provide the following mandatory information:

- the name of its structure and its postal address ;
- the structure's contact person (surname, first name, e-mail address and cell phone number);
- the number of Passes required ;le mode paiement des Pass (et en cas de paiement par carte bancaire, les données relatives à cette dernière).

The pass booking is submitted to the acceptance of the organizer.

When the reservation is validated by the Organizer, the Structure receives a confirmation email, to the email address it has provided, with the corresponding invoice.

The Structure also receives a unique code which it will be required to distribute to Pass Beneficiaries. This code must be entered by the Beneficiary when registering on the event form:

The Organizer may refuse any Pass Reservation request that does not meet the conditions defined herein, particularly in the event of non-payment by the Organization. In the event of refusal, the Facility will be notified of the reason for the refusal in writing, to the e-mail address it has provided, and will, where applicable, be reimbursed for the reservation fees paid.

3 - Details of services offered as part of the Event

3.1. Individual registration :

Individual Event Registration is open to :

- mediators, legal professionals, teachers,
- students,
- journalists,
- Anyone wishing to attend

It is specified that each person who makes an Individual Registration may choose to participate in the Event with one or more accompanying persons

- **Individual registration includes:**

- Access to the 2.5-day congress
- Lunches including starter, main course, dessert and soft drinks on March 12th & March 13th
- Coffee breaks
- e-Program book
- Access to the exhibition

- **Student registration includes**

- Access to the 2.5-day conference
- Coffee breaks
- Program book
- Access to the exhibition

- **Registration for accompanying persons includes :**

- Access to conference coffee breaks
- Lunches including starter, main course, dessert and soft drinks on March 12th & March 13th
- 72 hrs city pass to discover the city of Angers

The Organizer also offers the purchase of one (1) day passes,

- The 1-day Pass registration includes :

- Access to 1 day of congress of your choice (Wednesday March 12 or Thursday March 13)
- 1 lunch including starter, main course, dessert and soft drinks
- Coffee breaks
- e-Program
- Access to the exhibition

- 3.2. Group Pass booking

The Structure that makes a Pass Reservation under the conditions defined in article 2.2 may purchase several one (1) day or three (2.5) day Passes, including the services defined in article 3.1 above.

It is hereby specified that the Passes reserved by the Structure are nominative and must be allocated to the Beneficiaries designated at the time of reservation.

Group Pass reservations do not constitute registration as such. Beneficiaries must register individually using the code provided.

Any request to modify or cancel a Pass will be subject to the conditions defined in article 8 below.

4) Pricing terms for services offered during the Event

All prices indicated on documents issued by the Organizer and on the Website are in Euros and include VAT.

4.1. Pricing terms for Individual Registration

The Participant is hereby informed that the amount of the registration fee varies according to his or her Status and according to the period in which he or she makes his or her Individual Registration, as defined in the table below:

For students and young professionals under 28 years of age, proof of age will be required by the Organizer.

The Participant will be refused entry to the Event if his/her registration has not been paid in full before the start of the Event.

	FULL PASS PASS 3 jours	1 DAY PASS
From September 2nd to December 31st 2024	408€	192€

From January 1st 2025	468€	240€
Young professionals / Students*	240€	-
Accompanying persons	168€	
Congress Dinner	85.20€	

4.2. Pass booking prices

The unit price of a Pass varies according to the formula chosen (5-day or 1-day Pass) and the period of purchase, as defined in the table below:

Purchase of 10 passes: -10% discount
Purchase of 30 passes: -15% discount
Purchase of 50 passes: -20% discount
Purchase of 100 passes: -25% discount

The Participant or Structure that books more than nine (9) Passes, all formulas combined, will benefit from a discount that will be applied as follows:

- For purchases of 10 to 29 Passes, a 10% discount will be applied to the unit price of the Pass applicable at the time of booking;
- For purchases of 30 to 49 Passes, a discount of 15% valid on the unit price of the Pass applicable at the time of reservation;
- For purchases of 50 to 99 Passes, a 20% discount on the unit price of the Pass applicable at the time of booking;
- For purchases of 100 Passes or more, a 25% discount will be applied to the unit price of the Pass applicable at the time of booking.

4.3. Details and prices of additional services

In addition to the services included in any Individual Registration or Group Pass Reservation, the Organizer proposes the reservation of complementary services (hereinafter referred to as "Complementary Services"), i.e. :

- participation in the gala dinner.

Unless otherwise specified, it is hereby clarified that these Complementary Services are not included in the registration fees paid by the Participant or the Structure.
Additional Services will be allocated subject to availability.

4.4 | CONGRESS DINNER:

As part of the Event, a gala dinner will be held on Thursday, March 13, 2025.

The dinner includes an aperitif, starter, main course, dessert, drinks and wine, coffee/tea.

The Participant or the Structure can choose to take part when registering for the Event, for a fee of €86 per person, including VAT.

In the context of the current health situation linked to the Coronavirus epidemic, it is specified that, in the event of the Government imposing a limit on the capacity of the reception venue for the gala dinner, the Organizer reserves the right to refuse any registration for the gala dinner once the capacity has been reached.

No registrations for the gala dinner will be accepted on site.

5) Accommodation

The Organizer has set up a hotel reservation center in partnership with Angers hotels to enable the Participant and the Beneficiary to book their accommodation via the platform (hereinafter the "Platform") accessible from the following link:

<https://eventbooking.destination-angers.com/event/registration?eventid=218&langue=UK>

By booking accommodation on the reservation center, the Participant or Beneficiary will benefit from the following advantages:

- A selection of hotels at preferential rates, within walking distance or less than 15 minutes from the Convention Center;
- On-the-spot reservation payment;
- Free cancellation up to 48 hours before arrival;
- A dedicated hotline for advice and assistance.

6) Terms of payment

All payments for the Mediation Congress 2025 must be made in Euros.

The Participant or Structure may pay for their Individual Registration or Pass Reservation by using one of the following means of payment:

- By credit card (Visa or MasterCard): secure online payment on the registration form and in the personal area;
- By bank transfer to the Organizer's account, details of which are given below. For each payment by bank transfer, the Participant must indicate the following references: Congrès Médiations 2025 - name and surname.

Crédit Mutuel						
RELEVÉ D'IDENTITÉ BANCAIRE						
Identifiant national de compte bancaire - RIB						
Banque	Guichet	N° compte	Clé	Devise	Domiciliation	
10278	39449	00025053802	44	EUR	CREDIT MUTUEL D'ANJOU	
Identifiant international de compte bancaire						
IBAN (International Bank Account Number)				BIC (Bank Identifier Code)		
FR76	1027	8394	4900	0250	5380	244
Domiciliation				Titulaire du compte (Account Owner)		
CREDIT MUTUEL D'ANJOU				SPL ALTEC		
1 PLACE MOLIERE				CENTRE DES CONGRES		
BP 10648				33 BOULEVARD CARNOT		
49006 ANGERS CEDEX 01				49100 ANGERS		
☎ 02 41 23 25 50						
Remettez ce relevé à tout organisme ayant besoin de connaître vos références bancaires pour la domiciliation de vos virements ou de prélèvements à votre compte. Vous éviterez ainsi des erreurs ou des retards d'exécution.				PARTIE RESERVEE AU DESTINATAIRE DU RELEVÉ		

Once payment has been validated, the Participant or Organization will be able to download the invoice into their personal space, thus definitively validating and confirming their registration for the Congress.

7) Conditions of modification and cancellation of registration by the Organizer

8.1. Modification of the Event by the Organizer

In the event of administrative closure of the Convention Center or limitation of its capacity, notably due to the any pandemic or sanitary situation, the Organizer may modify the conditions of participation in the Event.

8.2. Cancellation of the Event at the Organizer's initiative

The Event may be cancelled by the Organizer in the event of force majeure or for health reasons, particularly in connection with any pandemic.

Cancellation of the Event will automatically result in the cancellation of registrations and reservations made by Participants and Companies.

In accordance with article 1218 of the French Civil Code, the occurrence of any event outside the control of the parties, i.e. any event beyond the control of the debtor of the obligation, which could not reasonably have been foreseen at the time of the conclusion of the agreement between the parties and whose effects cannot be avoided by appropriate measures, and which prevents the performance of its obligation by the debtor, will be considered as a case of force majeure.

8.3. Refund conditions in the event of a change in the running of the Event by the Organizer

If the Event is cancelled or postponed, the Organizer will refund the registration fees.

Refunds will be made within thirty (30) days of the end of the Event. This refund will be made using the same means of payment as the one used by the Participant for the initial transaction, unless the Participant expressly agrees that another means of payment may be used.

8.4. Refund conditions in the event of cancellation of the Event by the Organizer

Cancellation of the Event by the Organizer will give rise to reimbursement of the sums paid in respect of registration fees, Pass reservations and any Additional Services, less administration costs of 7.50€.

Refunds will be made within thirty (30) days of the initial end date of the Event. This reimbursement will be made using the same means of payment as that used by the Participant for the initial transaction, unless the Participant expressly agrees that another means of payment may be used.

8.5. Refund conditions in the event of a change in the running of the Event by the Organizer

If the Event is cancelled or postponed, the Organizer will refund the registration fees.

Refunds will be made within thirty (30) days of the end of the Event. This refund will be made using the same means of payment as the one used by the Participant for the initial transaction, unless the Participant expressly agrees that another means of payment may be used.

8) Conditions for modification and cancellation of registration by the Participant or the Organization

9.1. Modification of registration by the Participant or the Organization

Any modification or addition of services, such as the gala dinner and guided tours, may be made by the Participant or the Organization by contacting the registration management department.

The addition of services may give rise to additional invoicing, in accordance with the pricing terms defined in article 4 above, applicable on the date of the order.

Any request to modify the conditions of participation in the Mediations 2025 Conference, as initially defined in the Individual Registration or Pass Reservation, must be made in writing before February 12th, 2025 and sent to the Organizer at the following e-mail address:

infomediation@destination-angers.com

It is specified that any request for modification received by the Organizer after this date cannot be taken into account.

9.2. Cancellation of registration by the Participant or the Structure

To be taken into account, the Participant's request to cancel his/her registration must be made in writing and sent to the Organizer at the following e-mail address: infomediation@destination-angers.com

Similarly, the Organization wishing to cancel the reservation of one or more Passes must send a written request to the Organizer at the following e-mail address: infomediation@destination-angers.com

Registration fees incurred by the Participant or the Organization will be reimbursed in accordance with the conditions set out in article 9.4 below.

9.3. Conditions of reimbursement in the event of cancellation of a registration by the Participant or the Organization

9.3.1 Cancellation of face-to-face registration

The Organization or the Participant who has purchased a Pass may only be reimbursed for costs incurred in the event of cancellation of the Event by the Organizer under the conditions set out in article 8.4, or in the event of force majeure, as defined in article 1218 of the French Civil Code.

In the event of cancellation of an Individual Registration in person by the Participant, the costs incurred will be reimbursed in accordance with the conditions set out below:

- The cancellation request is received by the Organizer before December 18th 2024: the Organizer will refund the full amount paid at the time of registration or reservation with admin fees of 25€.
- The cancellation request is received by the Organizer before March 04, 2025 : the Organizer will refund 50% of the registration fee.
- If the cancellation request is received by the Organizer on or after March 5, 2025: the Organizer will not issue any refund.

If the conditions for reimbursement are met, reimbursement will be made within thirty (30) days of the end of the Event, i.e. from March 14, 2025. This refund will be made using the same means of payment as the one

Conditions Générales de Vente au Congrès Médiations 2025 organisé par Destination Angers – Centre de Congrès – Mises à jour 25 mars 2024

used by the Participant for the initial transaction, unless the Participant expressly agrees that another means of payment may be used.

9) Protection of personal data

As part of the Participant's registration for the Mediations2022 Congress, the Organizer may collect personal data relating to the Participant, any accompanying persons and the Beneficiaries.

10.1. Collection of personal data:

The personal data collected by the Organizer is as follows:

- the surname and first name of the Participant or of the person booking on behalf of the Organization ;
- e-mail address
- telephone number
- postal address
- bank details;
- any allergies or dietary restrictions;
- first and last names of any accompanying persons, together with their e-mail addresses and telephone numbers;
- surname and first name of Pass Beneficiaries as well as their e-mail address and telephone number.

10.2. Use of personal data:

The personal data collected from the Participant and the Structure are necessary for the management of registrations for the Mediations 2025 Congress (cf. article 6.1.b of the General Data Protection Regulation).

10.3 Sharing personal data with third parties:

Personal data may be shared with third-party companies, in particular :

- LENI, which enables online payment of registrations and reservations;
- if required by law, the Organizer may transmit data in order to follow up on claims made against it and to comply with administrative and legal procedures.

10.4. Data transfer : no data is transferred outside the European Union.

10.5. Security and confidentiality:

The Organizer implements organizational, technical, software and physical digital security measures to protect personal data against alteration, destruction and unauthorized access. However, it should be noted that the Internet is not a completely secure environment and the Organizer cannot guarantee the complete security of the transmission or storage of information on the Internet.

10.6 Implementation of the Participant's rights:

In application of the regulations applicable to personal data, the Participant has the following rights:

- he/she may update or delete personal data by logging into his/her personal account and configuring the account settings;

- he/she may update or delete personal data by logging into his/her personal account and configuring the account settings;

if the data held by the Organizer is inaccurate and cannot be modified by the Participant via his/her account, he/she may request that the information be updated by writing to the following e-mail address: infomediation@destination-angers.com.

may exercise their right of access to the personal data held by the Organizer concerning them, by writing to the following e-mail address: infomediation@destination-angers.com

may request the deletion of their personal data, in accordance with applicable data protection laws, by writing to the following e-mail address: infomediation@destination-angers.com

11) Provisions relating to the Consumer Code

In accordance with the preliminary article of the French Consumer Code, a consumer is any natural person who acts for purposes that do not fall within the scope of his or her commercial, industrial, artisanal, liberal or agricultural activity.

Any person who registers for the Event as a consumer is therefore subject to the provisions of the present article.

11.1. Legal right of withdrawal

Notwithstanding the provisions of these General Terms and Conditions of Participation, and in accordance with articles L221-18 et seq. of the French Consumer Code, any person registering for the Event as a consumer (hereinafter the "Consumer") is hereby informed that he/she has a legal right of withdrawal, which he/she may exercise within a period of fourteen (14) days from receipt of the e-mail confirming registration for the Event. The User may exercise his/her right of withdrawal by completing the withdrawal form available in the present terms and conditions or by sending an e-mail to the following address: infomediation@destination-angers.com.

When the Consumer exercises his/her right of withdrawal, the Organizer undertakes to reimburse all sums paid within fourteen (14) days of the date on which the Organizer is informed of the Consumer's decision to withdraw.

Reimbursement will be made using the same means of payment as that used by the Consumer for the initial transaction.

On expiry of the legal withdrawal period referred to above, the Consumer acknowledges and accepts that he/she may only cancel his/her order by complying with the terms and conditions set out in the General Conditions of Participation.